

ONLINE

# Fleming

LIVE TRAINING COURSE



المركز الطبي الدولي  
International Medical Center

## How to Prepare for Your ANCC Certification Exam

Nursing Case Management  
Certification Review Course

5<sup>th</sup> – 10<sup>th</sup> Dec 2020

NITA Number: NITA/TRN/1236

www.fleming.events

# About The Training

The goal of this course is to prepare attendees who want to pursue the Nursing Case Management Certification Exam by the American Nurses Credentialing Center.

The instructors can make adjustments if needed, but this outline follows the content outline for the ANCC Nursing Case Management Certification Examination.

[https://www.nursingworld.org/~49e978/globalassets/certification/certification-specialty-pages/resources/test-content-outlines/exam-30-ncm-tco-08-02-2018\\_for-webposting.pdf](https://www.nursingworld.org/~49e978/globalassets/certification/certification-specialty-pages/resources/test-content-outlines/exam-30-ncm-tco-08-02-2018_for-webposting.pdf)

At the end of the course, attendees who participate and complete the program evaluation will receive a certificate of completion.

Here is the link to the American Nurses Credentialing Center for International candidates. Please have your client review this information so they understand what the nurses who want to step up to nursing case management certification must do to ensure they are eligible.

<https://www.nursingworld.org/certification/certification-policies/international-applicants>

The faculties who will teach this program are not associated or do they work for ANCC. They are both Board Certified Nurse Case Managers by ANCC and have broad expertise in the area of nursing case management.

Both have taught Case Management Review Courses and will do their best to present a comprehensive overview of the fundamentals of the practice of case management. The course will help those who plan to sit for the certification exam has a good handle on the content as they know it. No one knows what is on the examination, so the goal is preparing nurses to understand the material and to be able to critically think through test questions.

**Please note that the exam is based on the US Healthcare System and is not specific to any other country.**

If the client wishes, we can provide a certificate of completion for those who have completed the course. Many case management departments use this course as a way to educate their staff on the practice of case management as part of their team's professional development. Certificates of completion show completion of the course.

## Practice excellence through credentialing

The mission of the American Nurses Credentialing Center (ANCC), a subsidiary of the American Nurses Association (ANA), is to promote excellence in nursing and health care globally through credentialing programs. ANCC's internationally renowned credentialing programs certify and recognize individual nurses in specialty practice areas. It recognizes healthcare organizations that promote nursing excellence and quality patient outcomes while providing safe, positive work environments. In addition, ANCC accredits healthcare organizations that provide and approve continuing nursing education. ANCC's Credentialing Knowledge Center™ offers educational materials to support nurses and organizations as they work toward their credentials. ANCC's Certification Program enables nurses to demonstrate their specialty expertise and validate their knowledge to employers and patients. Through targeted exams and portfolios that incorporate the latest clinical practices, ANCC certification empowers nurses with pride and professional satisfaction.

All you need is



or



with



and



*It's easy  
as that!*

**Recommended**

**Required**



# Trainer's Bio

## **Anne Llewellyn MS,RN,CCM**

I am a mentor, connector, nurse journalist, blogger who provides information to consumers, to caregivers, and members of the healthcare team so they are better equipped to navigate and work in today's complex healthcare system. As an experienced health professional recently turned patient, my mission is twofold. First I work to equip consumers and caregivers with information, tools, and resources they need to be informed members of the healthcare team. Secondly, by listening, mentoring, educating and advocating, I arm healthcare professionals with the information they can use to understand the needs of today's healthcare consumers. My passion for helping people makes me a natural mentor, teacher, and valued professional who takes the time to listen and share best practices and strategies needed to for those in need to successfully navigate and transition through the diverse and complex healthcare system. Offerings: professional mentoring services in the areas of nursing, case management, and patient/health advocacy. Production and development for national healthcare conferences, educational webinars, and workshops. Ability to secure continuing education credits on topics such as case management, patient advocacy, patient engagement strategies, patient empowerment, successful navigation and transitions of care across the care continuum. Advice and assistance on getting published, blogging and other tools that assist in the delivery of information to a wide audience.

## **Elaine A Bruner**

Elaine A. Bruner, MSN, RN-BC, has over 15 years in case management practice with roles in acute and ambulatory care. She is the 2008 Award of Service Excellence recipient from the Case Management Society of America. Elaine is the co-author of ANCC Nursing Case Management Review and Resource Management. She has been an instructor for this program for a number of years. She is a published author and frequently lectures on case management, care coordination, transitions of care nationally.

# Certification Exam Tips

- ✓ Look for key points such as age, medical diagnosis, time frame, and comorbidity.
- ✓ Look for key words such as: except, always, first, and best.
- ✓ Thoroughly read each question and all choices before answering.
- ✓ All information needed to answer each question is always provided; never assume information that is not given.
- ✓ Answer the easy questions first; flag the questions left unanswered and return to them later.
- ✓ Answer ALL questions.

## In your choice of ANCC certification

The ANCC Certification Program is nationally renowned as a true gauge of your ability to provide excellent care. Exam content reflects real-world clinical situations. Exams are designed to validate nursing practice specialties and objectively assess entry-level competency in advanced practice registered nursing, as well as inter-professional practice in specialty fields.



# Course agenda

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## Virtual Nursing Case Management Certification Review Course: Saudi Arabia

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Introductions/ Welcome

### **Fundamentals of Case Management Practice**

This session will look at the concepts, standards and tools of nursing case management concepts.

### **Resource Management**

This session will look at healthcare utilization including management of various pay systems.

### **Support Services**

This session will look at the importance of Community and support resources to meet the needs of the patient. In addition we will look at the scope of services for provider networks.

This session will take in negotiation skills, motivational interviewing and other strategies nurse case managers can use to perform their roles and demonstrate their value.

### **Quality Management**

This session will look at Performance Improvement processes and Quality Management strategies that work together to ensure care is safe, effective and meets the needs of patients across the care continuum.

### **Education/ Health Promotion**

In this session, the instructors will look at the professional development nurse case managers will engage. In addition, we will talk about health promotion and behavioral change needed to improve our patient's health and wellness.

### **Legal/Ethics**

This session will look at laws, regulations and ethical issues impacting nurse case managers. The session will provide examples and strategies nurse case managers use to ensure they are working within their scope of practice and advocating for their clients.

### **Case Studies**

Case studies will be used to reinforce the material covered and to help nurse case managers prepare for the nurse case manager certification examination.

The instructors will pull from their own experience to assist attendees in critical thinking through problems they encounter in their day to day duties as well as when test taking.

### **Q/A- TEST TAKING STRATEGIES- PRACTICE TEST QUESTIONS:**


This session will talk about the exam, what candidates should expect. We will focus on test taking strategies to ensure efficient use of time when preparing to sit for a nurse case management certification.

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- ✓ All sessions of this unique course online
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Registration & Payments:**

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REGISTRATION

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